

Ebenezer Ltd. goes for world class standards for medical laboratories

Ebenezer Clinical laboratory located in Kampala City, has launched a Quality Management System for Medical Laboratories (ISO 15189:2003) to position itself as a market leader in the country and will probably be the first laboratory to achieve this certification in East Africa.

Speaking at the launch of the system on 7th March 2004, the Managing Director, Mr. Stephen Kiyimba Kagwa said "we have formally made it known to you that we resolved to go ISO. This will ensure that we practice in accordance with international standards recommended as requirements for quality and competence for medical laboratories". He thanked Lamtrac AB of Sweden, BUDS-SSE and Enterprise Uganda for providing the financial and technical support in implementing ISO.



Mr. Stephen Kiyimba Kagwa shows world class results from his laboratory

Presiding at the launch, the Executive Director of Enterprise Uganda Mr. Charles Ocici said "ours is a commitment to create world-class enterprises with roots firmly in Uganda but with global perspectives and presence". That mission he said bodes well with Ebenezer's pioneering position which heralds a quality crusade that is bound to be seen in many sectors where SMEs operate.

"To our clients, we mean what we say. Our product range is limitless and you don't need to be sick to improve" he added. Ebenezer Clinical Laboratory founded in May 1991 is one of the 39 enterprises that went through the Expand Your Business programme at Enterprise Uganda which is a modular training that includes classroom and hands-on business leadership capacity building concepts for SMEs in the key functional areas of Strategic Management, Marketing, Human resources development and Financial management.